



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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JAN 15 2004

In re application : Chockalingam Arunachalam
Serial No. : 09/943,587
Filed : August 30, 2001
For : System and Method for Associating
Interactive Voice Response Unit Data to
a Telephone Call Using Automatic Number
Identifiers
Attorney's Docket : DAVOX-173XX
Examiner : Chow, Ming
Group Art Unit : 2645

Technology Center 2600

OK to enter.
1-23-04

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner of Patents, PO Box 1450, Alexandria, VA 22313-1450 on January 08, 2004.

By

Richard J. Musgrave

Richard J. Musgrave
Registration No. 44,960
Attorney for Applicant

RESPONSE AND AMENDMENT TO FINAL OFFICE ACTION UNDER 37 CFR 1.116

Mail Stop AF
Commissioner of Patents
PO Box 1450
Alexandria, VA, 22313-1450

Dear Sir or Madam:

In response to the Final Office Action dated October 27, 2003, please consider the following and amend the above-identified Patent Application as follows:

A Listing of the Claims begins on page 2 of this paper.

Remarks and Arguments begin on page 12 of this paper.



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Date: JANUARY 08, 2004

COMMISSIONER OF PATENTS
Alexandria, VA 22313-1450

Attorney Docket No.: DAVOX-173XX

Sir:

In re application of: Chockalingam Arunachalam

Entitled: System and Method for Associating Interactive Voice Response Unit
Data to a Telephone Call Using Automatic Number Identifiers
Transmitted herewith is an **amendment** in the above-identified application. The
following checked items are applicable:

☐ A Petition for Extension of Time for month(s) is hereby made, under §1.136(a); a
check in the amount of \$ is enclosed per §1.17.

☐ _____ is hereby appointed Associate Attorney by:

Registration No.:

Attorney of Record: Daniel J. Bourque

Registration No.: 35, 457

☐ Other:

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 4	- 3	=	x \$84.00 =	
Total 19	- 20	=	x \$18.00 =	
<input type="checkbox"/> Multiple Dependent Claims (1st presentation)			+ \$280.00 =	
SUBTOTAL ADDITIONAL CLAIM FEE				
Small Entity filing, divide by 1/2.				
TOTAL ADDITIONAL CLAIM FEE				

☒ No additional claim fee.

☐ The claim fee has been calculated above; check number in the amount of is
enclosed.

☒ In the event a Petition for Extension of Time is required by this paper and not
otherwise provided, such Petition is hereby made and authorization is provided
herewith to charge Deposit Account No. 02-3285 for the cost of such extension.

☒ The Commissioner is hereby authorized to charge payment of any additional filing
fees under §1.16 associated with this communication or credit any overpayment to
Deposit Account No. 02-3285.

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Alexandria, VA, 22313-1450 on JANUARY 08, 2004.

SUBMIT IN TRIPLICATE

Richard J. Musgrave
Attorney of Record: Richard J. Musgrave
Registration No. 44,960